

Terms and Conditions

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1. Quoted shipment is based on Sensor Developments' workload at the time of quotation. A firm shipment date will be established at the time of order acknowledgment.
2. Unless otherwise agreed in writing, equipment acceptance will be based on conformance to Sensor Developments' quoted specifications.
3. Products shipped from stock will have been calibrated within 60 days of shipment. Certificate(s) will bear the date of actual calibration.
4. For orders containing One-Time-Engineering (OTE) of \$1,000 or more, a progress payment for the total engineering is due with our submission of drawings for approval.
5. For orders greater than \$20,000, the price quoted is based on payment of 25% down at the time of order. This payment is due with the purchase order.
6. Terms of all other payments are net 30 days.
7. Cancellation charges are based on costs incurred plus profit.
8. All prices are quoted in US dollars.
9. All shipments are FOB Sensor Developments, Orion, Michigan.
10. Quotations are valid for 60 days.
11. One-Time Engineering (OTE) is the specific application of a large body of proprietary, intellectual property developed over a period of years by us. A non-exclusive license is given to use this engineering for its intended application only. No other rights are given, especially manufacture by the customer or a third party without written approval by Sensor Developments.
12. We will register computers and third party software with their suppliers to activate warranties and technical support extended by the third parties. We will perform the registration in your behalf based on information provided by you. In the absence of this information, we will make a best effort to register the equipment and software. In any case we are not liable for damages arising from any defects in the registration, its timeliness, or its content.
13. The content of our quotation is submitted for the evaluation of our proposal. It may not be communicated to any third party without our written consent.

International Terms & Conditions

Payment terms are Irrevocable Letter of Credit denominated in US Dollars payable on presentation of shipping documents OR wire transfer of US Dollars prior to shipment. Banking charges and fees are to be paid by customer.

Warranty

Sensor Developments warrants its products to be free from defects in material and workmanship for a period of one year from shipment from our factory. In that period we will, at our option, repair or replace a defective component or entire product which has been submitted for our examination. This is our sole obligation. We are not responsible for any costs or liabilities arising from but not limited to de-installing, consequent or collateral damage, delays, loss of use, re-installing, or any others. The warranty is in effect provided the component or product is properly used in the application for which it is intended. Products which have been modified without Sensor Developments' approval, on which repairs have been attempted by non-qualified persons, which have been subjected to physical or electrical stress beyond our ratings, or which have had their identifying marks removed or altered are not covered by this warranty.

In cases of incorporation of a Sensor Developments product by the user in a larger system provided by a third party or sold on to a third party, we make no warranties except those above. We assume no responsibility for fitness for purpose in these circumstances.

Warranty returns must be authorized by us and shipped prepaid to us. Our return authorization number must appear on the packaging and any correspondence. We will return the goods prepaid. Products, which have been exposed to hazardous materials, will not be accepted unless they have been properly decontaminated. Sensor Developments reserves the right to refuse any shipment which it believes may create a physical or health hazard to our employees.

Products returned out of warranty for repair are subject to a minimum inspection fee. The fee is waived if the product is un-repairable and/ or a replacement is purchased.

Repair Services

Sensor Developments' products requiring repair should be returned freight prepaid to: Attention - Service Department. Information should be included stating what is wrong with the item(s) returned and name of contact. No item shall be returned for repair which has been exposed to hazardous materials without suitable decontamination. Hazardous materials include, but are not limited to: poisons, materials capable of producing toxic fumes, radioactive waste materials which can spread viral or other diseases and materials which pose hazards by airborne ingestion, such as asbestos. Sensor Developments reserves the right to refuse and/or return any shipment which it believes poses any health risk to its employees. Unless the repair is covered under the terms of Sensor Developments' warranty, there will be a minimum inspection and evaluation fee for each item returned. This fee may be waived if the item proves non-repairable, and a comparable replacement is ordered.